

Commonly Asked Questions and Answers - 2021 SAWP Procedures

Please see the following answers to recent, commonly asked questions, to assist employers in your preparation for 2021 SAWP worker arrivals.

S.I.N. PROCEDURES

Q. How will a SAWP worker receive a S.I.N. for 2021?

A. The pre-filled S.I.N. forms will be collected from workers at the airport upon arrival, and will send the forms to Service Canada for processing. Service Canada will mail the S.I.N. letters to the farm address. ONLY on the rare occasion that the S.I.N. form is not handed in at airport, or if Service Canada has an issue processing the SIN, the worker will need to apply online.

APPLY FOR YOUR SIN ONLINE - <https://www.canada.ca/en/employment-social-development/services/sin/apply.html>

HEALTH CARD PROCEDURES

Q - How will my SAWP workers receive an Ontario provincial health card in 2021?

A - The Consulate and Liaison offices will continue to send the health card applications to ServiceOntario for all workers, returning and new this season. Service Ontario is waiving the need for a photo to be taken, until further notice. DO NOT TAKE a worker to the ServiceOntario office to apply for a health card, until further notice.

14 DAY QUARANTINE/ISOLATION PROCEDURES

Q1 - Is the 14-day quarantine still in effect? Do I have to advance my workers by 14 days because I placed my order for April 1 and need workers to start work April 1?

A1 - Yes, the 14-day quarantine for workers upon arrival is still in effect for 2021. LMIA applications must reflect this 2-week isolation period. E.g., if employer needs workers to start working on April 1st, then the LMIA application arrival date must state March 17th for workers to complete the 14-day quarantine period by April 1st. The quarantine period begins once a worker arrives in Canada.

Q2 - Can workers work during the 14-day quarantine period?

A2 - Absolutely not, the worker cannot work during this period. In addition, the employer cannot ask a worker to perform building repairs or administrative tasks, even if the worker requests it. If an employer or worker is caught there are severe penalties to both for non-compliance under the Quarantine Act.

Q3 - Is the 30 hours per week payment for the 14-day quarantine period still in effect for 2021?

A3 - Yes, employers must pay workers 30 hours per week for the 14-day quarantine period. This is not considered a pay advance. Employers can withhold standard contract deductions like, statutory deductions, air transportation, Cowan insurance deductions. Specific to the Caribbean \$5.45 per working day. These are all standard contract deductions for SAWP. The 14-day period of paid quarantine will be in addition to the minimum 240 hours of pay as specified in the SAWP contract.

Q4 - Who pays for worker's food during the 14-day quarantine period?

A4 - Employers are not responsible for the cost of food for their SAWP workers; however, employers are expected to ensure that workers have access to food during their employment in Canada, e.g. employers can arrange for grocery orders and delivery, at the worker's cost, or providing catered meals to the worker at the worker's cost as per the applicable SAWP employment contract.

Q5 - Does the 14-day quarantine start from the day workers arrive in Canada or the day after workers arrive?

A5 - If a worker arrives and has no COVID-19 symptoms, they must quarantine for 14 days. This is mandatory and starts from the date the worker arrived in Canada.

See the following link for more information: <https://travel.gc.ca/travel-covid/travel-restrictions/isolation#quarantine>

ARRIVECAN PROCEDURES

Q1 - Do workers have to log into the ArriveCAN app and report every day during the 14-day isolation period?

A1 - All workers must report daily after they arrive in Canada, through the ArriveCAN app. If the worker cannot use ArriveCAN after arrival in Canada, the worker can call 1-833-641-0343 daily during the 14-day quarantine period. Workers must report to:

- confirm that they have arrived at the address they provided for the quarantine or isolation location within 48 hours of their entry into Canada*
- complete daily COVID-19 symptom self-assessments until the completion of the quarantine period or until the worker reports symptoms*

Please see the following link for more information: <https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19/arrivecan.html>

Q2 - Can employers enter arrival information into the ArriveCAN app or online account on behalf of the arriving SAWP workers?

A2 - Employers may choose to assist workers where needed with downloading the mobile app or helping the worker to create an online account.

See excerpt below from <https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19/arrivecan.html>

If you're not the traveller, you can submit travel information on behalf of others who may be unable to use ArriveCAN by:

- downloading the ArriveCAN app or signing in online
- Once you have submitted their information, print the receipt page or take a screenshot.
- Send it to the traveller to show to the border services officer.
- The traveller is responsible for ensuring they are compliant with the requirements for entry into Canada.

WORKER ARRIVAL INFORMATION REQUIRED BY SERVICE CANADA INTEGRITY SERVICES

Q1 - Does the employer have to send worker arrival information to the ESDC Quarantine email or is F.A.R.M.S. still sending the worker arrival information for 2021?

A1 - F.A.R.M.S. will continue to send worker arrival information to Service Canada Integrity Services via the ESDC Quarantine email.

MANDATORY ISOLATION SUPPORT FOR TEMPORARY FOREIGN WORKERS PROGRAM

To determine if an employer is eligible for funding through this program for 2021, please see the following link:

<https://www.agr.gc.ca/eng/agricultural-programs-and-services/mandatory-isolation-support-for-temporary-foreign-workers-program/applicant-guide>

Q1 - Where can I find the UCI (Unique Client Identifier) number for each worker, to submit with my application for funding?

A1 - The UCI number can only be found on the worker's work permit. Please ask your worker to provide you with the UCI number on their work permit after the worker arrives in Canada. F.A.R.M.S. and the source countries do not record this information.